



## TELIA'S MANAGEMENT'S ASSERTION

Telia Company AB (Telia) operates the Certificate Authority (CA) services as listed in Attachment A, and provides SSL services.

The management of Telia has assessed its disclosure of its certificate practices and controls over its SSL CA services. During our assessment we noted the following deviations which caused the relevant criteria to not be met:

#	Observation	Relevant WebTrust Criteria
1	<p>The Key Usage extension in the root CA certificates of <i>TeliaSonera Root CA v1</i> and <i>Sonera Class 2 CA</i> is not marked critical and <i>TeliaSonera Root CA v1</i> certificate's subject information does not include <code>subject:countryName</code>. This caused WebTrust Principles and Criteria for Certification Authorities – SSL Baseline with Network Security v2.3, Principle 2, Criterion 2.3 to not be met.</p> <p>However, Telia generated a new root CA, <i>Telia Root CA v2</i>, on 29 November 2018, which is planned to eventually replace <i>TeliaSonera Root CA v1</i> and <i>Sonera Class 2 CA</i>. Extensions, key sizes, and certificate policy identifiers (including Reserved Certificate Policy Identifiers) of the new Telia Root CA v2 certificate conform to the Baseline Requirements.</p>	<p><b>Principle 2, Criteria 2.3</b></p> <p>The CA maintains controls to provide reasonable assurance that the extensions, key sizes, and certificate policy identifiers (including Reserved Certificate Policy Identifiers) of Root CA certificates generated conform to the Baseline Requirements</p>

Based on that assessment, in Telia management's opinion, except for the matters as described in the preceding table, in providing its SSL and non-SSL Certification Authority (CA) services in Finland and Sweden, throughout the period 1 April 2019 to 31 March 2020, Telia has:

- disclosed its SSL certificate life cycle management business practises in its:
  - Telia Root Certificate Policy and Certification Practice Statement, version 2.5, dated March 2020
  - Telia Production Certification Practice Statement, version 2.8, dated March 2020
  - Telia Server Certificate Policy and Certification Practice Statement, version 2.7, dated March 2020
  - Telia Organizational User Certificate Policy and Certificate Practice Statement, version 1.4, dated March 2020including its commitment to provide SSL certificates in conformity with the CA/Browser Forum Requirements on the Telia website, and provided such services in accordance with its disclosed practices
- maintained effective controls to provide reasonable assurance that:
  - the integrity of keys and SSL certificates it manages is established and protected throughout their lifecycles; and



- SSL subscriber information is properly authenticated (for the registration activities performed by Telia)
- maintained effective controls to provide reasonable assurance that:
  - logical and physical access to CA systems and data is restricted to authorized individuals;
  - the continuity of key and certificate management operations is maintained; and
  - CA systems development, maintenance, and operations are properly authorized and performed to maintain CA systems integrity
- maintained effective controls to provide reasonable assurance that it meets the Network and Certificate System Security Requirements as set forth by the CA/Browser Forum

in accordance with the WebTrust Principles and Criteria for Certification Authorities – SSL Baseline with Network Security v2.4.

Helsinki, 26 June 2020

Telia Company AB

A handwritten signature in blue ink, appearing to read "Tommi Mattila", is written over the printed name.

Tommi Mattila

Head of Product Area, IT Services



## Attachment A: List of CAs in scope

The following CAs were in scope for the SSL Baseline Requirements and Network Security Requirements:

CA #	Cert #	Subject	Issuer	Serial	Key Algorithm	Key Size	Digest Algorithm	Not Before	Not After	SKI	SHA2 Fingerprint	Other information
1	1	CN = TeliaSonera Root CA v1 O = TeliaSonera	Self-signed	009BE16A 0F72E46F1 7B398272F A8BCD96	RSA	4096 bits	sha1RSA	18 October 2007	18 October 2032	F08F593800B 3F58F9A960C D5EBFA7BAA 17E81312	DD6936FE21F8F077 C123A1A521C12224F 72255B73E03A72606 93E8A24B0FA389	
1	2	CN = TeliaSonera Root CA v1 O = TeliaSonera	Sonera Class2 CA	87ED2E1A2 8264AC519 A43AEBB90 DA2CB	RSA	4096 bits	sha256RSA	5 December 2014	5 April 2021	F08F593800B 3F58F9A960C D5EBFA7BAA 17E81312	E9563561E712B290F 23A749346535EB0D9 81E3D4A39D56D604 684CD0B1698C89	Cross-certificate
2	1	CN = Sonera Class2 CA O = Sonera C = FI	Self-signed	1D	RSA	2048 bits	sha1RSA	16 April 2001	16 April 2021	4AA0AA5884 D35E3C	7908B40314C138100 B518D0735807FFBF CF8518A0095337105 BA386B153DD927	
3	1	CN = Telia Root CA v2 O = Telia Finland Oyj C = FI	Self-signed	01675F27D 6FE7AE3E4 ACBE095B0 59E	RSA	4096 bits	sha256RSA	29 November 2018	29 November 2043	72ACE43379A A4587F6FDA C1D9ED6C72 F86D82439	242B69742FCB1E5B2 ABF98898B94572187 544E5B4D991178657 3621F6A74B82C	
3	2	CN = Telia Root CA v2 O = Telia Finland Oyj C = FI	TeliaSonera Root CA v1	01675F82B E0017DE89 55A9376EB 1F9	RSA	4096 bits	sha256RSA	29 November 2018	18 October 2032	72ACE43379A A4587F6FDA C1D9ED6C72 F86D82439	EF6F29F636F62BDD 4753122F41F3419EE 7C2877587BE4A9807 ADF58946458E7F	Cross-certificate
4	1	CN = TeliaSonera Server CA v2 O = TeliaSonera C = FI	TeliaSonera Root CA v1	4C462AF6D BFB7804F 84C17CFEA 972B6	RSA	4096 bits	sha256RSA	16 October 2014	16 October 2032	2F493C294FD 70725F9C68C D564F5663D1 2832295	D721110388CA6F20B BA9FD1A8DBA4EFB8 C16392A3DEBAD97C 553EEAF0ACACAAC	



CA #	Cert #	Subject	Issuer	Serial	Key Algorithm	Key Size	Digest Algorithm	Not Before	Not After	SKI	SHA2 Fingerprint	Other information
5	1	CN = TeliaSonera Gateway CA v2 O = TeliaSonera C = FI	TeliaSonera Root CA v1	00863C7564 1195854FB4 3138A0A0C F8AA3	RSA	4096 bits	sha256RSA	16 October 2014	16 October 2032	87AAE313129 F1185CA68C D1E2DC429A 8FA101ACB	46226B7B89E02CA8F 5D85D67ED8CB4B19 C48382058BB162421 99D540CABE9268	
6	1	CN = Telia Extended Validation CA v3 O = Telia Finland Oyj C = FI	Telia Root CA v2	01675FAC7 2994C74BF 1A67EDC1B 3AD	RSA	4096 bits	sha256RSA	29 November 2018	29 November 2043	FB36703B5D1 FF07DB22089 C0E92EB7D9 E858A835	98C2545A2C05A342E DB22A9F6C7CCC1F E98D87595676E3A29 8ADE97F7B01291D	
7	1	CN = Telia Domain Validation SSL CA v1 O = Telia Finland Oyj C = FI	TeliaSonera Root CA v1	0167AE200 50E3F127E F88DD7251 BB1	RSA	4096 bits	sha256RSA	19 February 2018	16 October 2032	496C32537C5 DED2BE3A2A B9C0BC95DE 495D4925F 8A1799788A8284	D75F8BC0DB4B2938 2145499A61148659C F29A967E2AE470B49 8A1799788A8284	Revoked 17 April 2020
8	1	CN = Telia Domain Validation CA v3 O = Telia Finland Oyj C = FI	Telia Root CA v2	01675FFDE 7E4181E2 CD76B0CD B50A	RSA	4096 bits	sha256RSA	29 November 2018	29 November 2043	5BF1EE298D 31B23B3AE01 7CBA407E93 F82421FA3	A7E83056E9B3D9DD B1816B95518F6A5E5 A1DFDFA28F60533B 1C850855EAA4263	
9	1	CN = Telia Domain Validation CA v2 O = Telia Finland Oyj C = FI	TeliaSonera Root CA v1	016584E34 A38D9E963 EBEED2174 784	RSA	4096 bits	sha256RSA	29 August 2018	18 October 2032	ED3D749C2C 53BB71937B4 B11F6B891E2 82F992DB	5B312B7E11B70D07 C14E0AB99F08D007 48966098C52AA85A0 6A0822B8BE59A02C	



CA #	Cert #	Subject	Issuer	Serial	Key Algorithm	Key Size	Digest Algorithm	Not Before	Not After	SKI	SHA2 Fingerprint	Other information
10	1	CN = Telia Server CA v3 O = Telia Finland Oyj C = FI	Telia Root CA v2	01675FE78 F10F349257 F16B3731F 7A	RSA	4096 bits	sha256RSA	29 November 2018	29 November 2043	46668D0E072 316B0EA4F05 EB965ADEA5 EEC97EA4	1281AD8FABE883F2 09E9636448D1A80C3 73DAA7686C813A270 FAD48F5F5E589A	



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## **To the Management of Telia Company AB (Telia)**

Amstelveen, 26 June 2020

**Subject:** Independent Auditor's Report WebTrust for CAs Baseline Requirements

We have been engaged, in a reasonable assurance engagement, to report on Telia' management's assertion that for its Certification Authority (CA) operations in Finland and Sweden, throughout the period 1 April 2019 through 31 March 2020 for its CAs as enumerated in Attachment A, Telia has:

- disclosed its SSL certificate lifecycle management business practices in its:
  - [Telia Root Certificate Policy and Certification Practice Statement, version 2.5, March 2020](#)
  - [Telia Production Certification Practice Statement, version 2.8, March 2020](#)
  - [Telia Server Certificate Policy and Certification Practice Statement, version 2.7, March 2020](#)
  - [Telia Organizational User Certificate Policy and Certificate Practice Statement, version 1.4, March 2020](#)

including its commitment to provide SSL Certificates in conformity with the CA/Browser Forum Guidelines, as published on the Telia website, and provided such services in accordance with its disclosed practices

- maintained effective controls to provide reasonable assurance that:
  - the integrity of keys and SSL certificates it manages is established and protected throughout their lifecycles; and
  - SSL subscriber information is properly authenticated (for the registration activities performed by Telia)
- maintained effective controls to provide reasonable assurance that:
  - logical and physical access to CA systems and data is restricted to authorized individuals;
  - the continuity of key and certificate management operations is maintained; and
  - CA systems development, maintenance, and operations are properly authorized and performed to maintain CA systems integrity.



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And, for its CAs as enumerated in Attachment A

- maintained effective controls to provide reasonable assurance that it meets the Network and Certificate System Security Requirements as set forth by the CA/Browser Forum in accordance with the [WebTrust Principles and Criteria for Certification Authorities – SSL Baseline with Network Security v2.4](#).

### **Certification Authority's responsibilities**

Telia' management is responsible for its assertion, including the fairness of its presentation, and the provision of its described services in accordance with the WebTrust Principles and Criteria for Certification Authorities – SSL Baseline with Network Security v2.4.

### **Our independence and quality control**

We have complied with the independence and other ethical requirements of the *Code of Ethics for Professional Accountants* issued by the International Ethics Standards Board for Accountants, which is founded on fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour. Therefore, we are independent of Telia and complied with other ethical requirements in accordance with the Code of Ethics of NOREA and the Code of Ethics for Professional Accountants (a regulation with respect to independence) of the NBA, Royal Netherlands Institute of Chartered Accountants.

We apply the International Standard on Quality Control 1, and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements. We also apply the Regulations for Quality management systems of the NBA and, accordingly, maintain a comprehensive system of quality control, including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

### **Auditor's responsibilities**

Our responsibility is to express an opinion on management's assertion based on our procedures. We conducted our procedures in accordance with International Standard on Assurance Engagements (ISAE) 3000, *Assurance Engagements Other than Audits or Reviews of Historical Financial Information*, issued by the International Auditing and Assurance Standards Board and the related Dutch Directive 3000A 'Attestation engagements', as issued by NOREA, the IT Auditors Association in The Netherlands.

These standards requires that we plan and perform our procedures to obtain reasonable assurance about whether, in all material respects, management's assertion is fairly stated, and, accordingly, included:

1. obtaining an understanding of Telia' SSL certificate lifecycle management business practices, including its relevant controls over the issuance, renewal, and revocation of SSL



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certificates, and obtaining an understanding of Telia's network and certificate system security to meet the requirements set forth by the CA/Browser Forum;

2. selectively testing transactions executed in accordance with disclosed key and certificate lifecycle management business practices;
3. testing and evaluating the operating effectiveness of the controls; and
4. performing such other procedures as we considered necessary in the circumstances.

We believe that the evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Relative effectiveness of controls**

The relative effectiveness and significance of specific controls at Telia and their effect on assessments of control risk for subscribers and relying parties are dependent on their interaction with the controls, and other factors present at individual subscriber and relying party locations. We have performed no procedures to evaluate the effectiveness of controls at individual subscriber and relying party locations.

### **Inherent limitations**

Because of the nature and inherent limitations of controls, Telia's ability to meet the aforementioned criteria may be affected. For example, controls may not prevent, or detect and correct, error, fraud, unauthorized access to systems and information, or failure to comply with internal and external policies or requirements. Also, the projection of any conclusions based on our findings to future periods is subject to the risk that changes may alter the validity of such conclusions.



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## Basis for qualified opinion

During our procedures, we noted the following that caused a qualification of our opinion:

Observation	Relevant WebTrust Criteria
<p>1 The Key Usage extension in the root CA certificates of <i>TeliaSonera Root CA v1</i> and <i>Sonera Class 2 CA</i> is not marked critical and <i>TeliaSonera Root CA v1</i> certificate's subject information does not include subject:countryName. This caused WebTrust Principles and Criteria for Certification Authorities – SSL Baseline with Network Security v2.3, Principle 2, Criterion 2.3 to not be met.</p> <p>However, Telia generated a new root CA, <i>Telia Root CA v2</i>, on 29 November 2018, which is planned to eventually replace <i>TeliaSonera Root CA v1</i> and <i>Sonera Class 2 CA</i>. Extensions, key sizes, and Certificate Policy Identifiers (including Reserved Certificate Policy Identifiers) of the new <i>Telia Root CA v2</i> certificate conform to the Baseline Requirements.</p>	<p><b>Principle 2, Criteria 2.3</b></p> <p>The CA maintains controls to provide reasonable assurance that the extensions, key sizes, and certificate policy identifiers (including Reserved Certificate Policy Identifiers) of Root CA certificates generated conform to the Baseline Requirements</p>

## Qualified opinion

In our opinion, except for the matters described in the basis for qualified opinion section above, throughout the period 1 April 2019 through 31 March 2020, Telia has, in all material respects:

- disclosed its SSL certificate life cycle management business practices in its:
  - [Telia Root Certificate Policy and Certification Practice Statement, version 2.5](#), March 2020
  - [Telia Production Certification Practice Statement, version 2.8](#), March 2020
  - [Telia Server Certificate Policy and Certification Practice Statement, version 2.7](#), March 2020
  - [Telia Organizational User Certificate Policy and Certificate Practice Statement, version 1.4](#), March 2020

including its commitment to provide SSL certificates in conformity with the CA/Browser Forum Requirements on the Telia website, and provided such services in accordance with its disclosed practices

- maintained effective controls to provide reasonable assurance that:
  - the integrity of keys and SSL certificates it manages is established and protected throughout their lifecycles; and



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- SSL subscriber information is properly authenticated (for the registration activities performed by Telia)
- maintained effective controls to provide reasonable assurance that:
  - logical and physical access to CA systems and data is restricted to authorized individuals;
  - the continuity of key and certificate management operations is maintained; and
  - CA systems development, maintenance, and operations are properly authorized and performed to maintain CA systems integrity
- maintained effective controls to provide reasonable assurance that it meets the Network and Certificate System Security Requirements as set forth by the CA/Browser Forum

in accordance with the [WebTrust Principles and Criteria for Certification Authorities – SSL Baseline with Network Security v2.4.](#)

This report does not include any representation as to the quality of Telia' services beyond those covered by the WebTrust Principles and Criteria for Certification Authorities – SSL Baseline with Network Security v2.4, nor the suitability of any of Telia' services for any customer's intended purpose.

#### **Use of the WebTrust seal**

Telia' use of the WebTrust Principles and Criteria for Certification Authorities – SSL Baseline with Network Security Seal constitutes a symbolic representation of the contents of this report and it is not intended, nor should it be construed, to update this report or provide any additional assurance.

On behalf of KPMG Advisory N.V.

Amstelveen, 26 June 2020

(originally signed by)

drs. ing. R.F. Koorn RE CISA  
Partner



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### Attachment A: List of CAs in scope

The following CAs were in scope of the engagement:

CA #	Cert #	Subject	Issuer	Serial	Key Algorithm	Key Size	Digest Algorithm	Not Before	Not After	SKI	SHA2 Fingerprint	Other information
1	1	CN = TeliaSonera Root CA v1 O = TeliaSonera	Self-signed	0095BE16A0F7 2E46F17B39827 2FA8BCD96	RSA	4096 bits	sha1RSA	18 October 2007	18 October 2032	F08F593800B3F5 8F9A960CD5EBF A7BAA17E81312	DD6936FE21F8F077 C123A1A521C12224F 72255B73E03A72606 93E8A24B0FA389	
1	2	CN = TeliaSonera Root CA v1 O = TeliaSonera	Sonera Class2 CA	87ED2E1A2826 4AC519AA3AEB B90DA2CB	RSA	4096 bits	sha256RSA	5 December 2014	5 April 2021	F08F593800B3F5 8F9A960CD5EBF A7BAA17E81312	E9563581E712B290F 23A749346535EB0D9 81E3D4A39D56D604 684CD0B1698C89	Cross- certificate
2	1	CN = Sonera Class2 CA O = Sonera C = FI	Self-signed	1D	RSA	2048 bits	sha1RSA	16 April 2001	16 April 2021	4AA0AA5884D35 E3C	7908B40314C138100 B518D0735807FFBF CF8518A0095337105 BA386B153DD927	
3	1	CN = Telia Root CA v2 O = Telia Finland Oyj C = FI	Self-signed	01675F27D6FE 7AE3E4ACBE09 5B059E	RSA	4096 bits	sha256RSA	29 November 2018	29 November 2043	72ACE43379AA4 587F6FDAC1D9E D6C72F86D82439	242B69742FCB1E5B2 ABF98898B94572187 544E5B4D991178657 3621F6A74B82C	
3	2	CN = Telia Root CA v2 O = Telia Finland Oyj C = FI	TeliaSonera Root CA v1	01675F82BE001 7DE8955A9376 EB1F9	RSA	4096 bits	sha256RSA	29 November 2018	18 October 2032	72ACE43379AA4 587F6FDAC1D9E D6C72F86D82439	EF6F29F636F62BDD 4753122F41F3419EE 7C2877587BE4A9807 ADF58946458E7F	Cross- certificate
4	1	CN = TeliaSonera Server CA v2 O = TeliaSonera C = FI	TeliaSonera Root CA v1	4C462AF6DBFB F7804F84C17C FEA972B6	RSA	4096 bits	sha256RSA	16 October 2014	16 October 2032	2F493C294FD707 25F9C68CD564F5 663D12832295	D721110388CA6F20B BA9FD1A8DBA4EFB8 C16392A3DEBAD97C 553EEAF0ACACAAC	



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CA #	Cert #	Subject	Issuer	Serial	Key Algorithm	Key Size	Digest Algorithm	Not Before	Not After	SKI	SHA2 Fingerprint	Other information
5	1	CN = TeliaSonera Gateway CA v2 O = TeliaSonera C = FI	TeliaSonera Root CA v1	00863C7564119 5854FB43138A0 A0CF8AA3	RSA	4096 bits	sha256RSA	16 October 2014	16 October 2032	87AAE313129F11 8BCA68CD1E2DC 429A8FA101ACB	46226B7B89E02CA8F 5D85D67ED8CB4B19 C48382058BB162421 99D540CABE9268	
6	1	CN = Telia Extended Validation CA v3 O = Telia Finland Oyj C = FI	Telia Root CA v2	01675FAC7299 4C74BF1A67ED C1B3AD	RSA	4096 bits	sha256RSA	29 November 2018	29 November 2043	FB36703B5D1FF0 7DB22089C0E92 EB7D9E858A835	98C2545A2C05A342E DB22A9F6C7CCC1F E98D87595676E3A29 8ADE97F7B01291D	
7	1	CN = Telia Domain Validation SSL CA v1 O = Telia Finland Oyj C = FI	TeliaSonera Root CA v1	0161AE2005CE 3F127EF88DD7 251BB1	RSA	4096 bits	sha256RSA	19 February 2018	16 October 2032	496C32537C5DE D2BE3A2AB9C0B C95DE495D4925 F	D75F8BC0DB4B2938 2145499A61148659C F29A967E2AE470B49 8A1799788A8284	Revoked 17 April 2020
8	1	CN = Telia Domain Validation CA v3 O = Telia Finland Oyj C = FI	Telia Root CA v2	01675FFDE7E4 1811E2CD76B0 CDB50A	RSA	4096 bits	sha256RSA	29 November 2018	29 November 2043	5BF1EE298D31B 23B3AE017CBA4 07E93F82421FA3	A7E83056E9B3D9DD B1816B95518F6A5E5 A1DFDFA28F60533B 1C850855EAA4263	
9	1	CN = Telia Domain Validation CA v2 O = Telia Finland Oyj C = FI	TeliaSonera Root CA v1	016584E34A38 D9E963EBEED 2174784	RSA	4096 bits	sha256RSA	29 August 2018	18 October 2032	ED3D749C2C53B B71937B4B11F6B 891E282F992DB	5B312B7E11B70D07 C14E0AB99F08D007 48966098C52AA85A0 6A0822BBE59A02C	



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CA #	Cert #	Subject	Issuer	Serial	Key Algorithm	Key Size	Digest Algorithm	Not Before	Not After	SKI	SHA2 Fingerprint	Other information
10	1	CN = Telia Server CA v3 O = Telia Finland Oyj C = FI	Telia Root CA v2	01675FE78F10F349257F16B3731F7A	RSA	4096 bits	sha256RSA	29 November 2018	29 November 2043	46668D0E072316B0EA4F05EB965ADEA5EEC97EA4	1281AD8FABE883F209E9636448D1A80C373DAA7686C813A270FAD48F5F5E589A	